

TRANSPARENCY	ADVISE NUMBER OF TICKETS AVAILABLE EACH BALLOT LIKE AWAYS - INCLUDING NO. IN EACH SECTION
	ADVISE SUCCESS RATES / NO. OF PEOPLE ENTERED EACH BALLOT
	ADVISE NO. OF TICKETS AVAILABLE IN AWAY BALLOTS
	ADVISE NUMBER OF MEMBERSHIPS SOLD
	CLARITY OF MEMBERSHIP SCHEME FOR 24/25 SEASON BEFORE GO ON SALE
	CLARIFICATION IF SUCCESSFUL / UNSUCCESSFUL IN BALLOT - EMAIL OR SHOW ON ACCOUNT
	HOW DOES THE BALLOT WORK - HOW IS OT DRAWN?
BALLOTS TO BE HELD EARLIER SO MORE TIME TO PLAN TRAVEL ETC	

SEATING SECTIONS	CLEAR MAP SHOWING WHERE EACH SECTION/TYPE IS LOCATED
	SHOULD BE ABLE TO SELECT SEATING AREA/SECTION TO WISH TO SIT IN
	MEMBERS CAN NOT CHOOSE SEAT NEAR FAMILY / FRIENDS SO EXPERIENCE IS NOT AS GOOD
	JUNIOR MEMBERS CANNOT BE SEATED BY EXISTING STHS SO MEMBERSHIP IS USELESS
	UNSOLD SINGLE SEATS IN LEVEL 7 FOR JUNIORS
JUNIOR MEMBERS ABILITY TO LINK TO ADULT STH FOR BALLOT SO SEAT NEXT OR NEAR TO THEM	

LOYALTY	PREVIOUS PURCHASE HISTORY SHOULD BE RECOGNISED FROM BEFORE UNLIMITED MEMBERSHIP
	WILL MEMBERSHIPS BE CAPPED GOING FORWARD?
	THOSE WHO GAVE THEIR ST UP IN PROTEST NOW UNABLE TO ATTEND GAMES
	TIERED MEMBERSHIP - INCLUDES PURCHASE HISTORY / PREVIOUS STH HISTORY
	TIERED BALLOT SYSTEM - IF SUCCESSFUL GO TO BACK OF QUEUE OR CANNOT APPLY FOR NEXT GAME
	LOYALTY POINTS FOR PREVIOUS PURCHASE HISTORY PRIOR TO 23/24 SEASON
BETTER MEMBERSHIP BENEFITS / MERCHANIDISE AS PREVIOUS	

ACCESSABILITY	DISABLED / AMBULANT SUPPORTERS NEED TO BE ABLE TO SELECT SEAT FOR THEIR NEEDS
	HOTLINE FOR DISABLED SUPPORTERS NOT FIT FOR PURPOSE - NO WAITING QUEUE JUST MESSAGE

TOUTS / BOTS	TOO EASY FOR TOUTS/ OPPOSITION FANS TO PURCHASE TICKETS WITH UNLIMITED MEMBERSHIPS
	PROVEN THAT TICKETS ARE BEING SOLD ON RESALE SITES
	RESALE - TICKETS TAKEN TOO QUICKLY NOT TO BE BOTS
	COULD RESALE ONLY BE OPEN TO THOSE UNSUCCESSFUL IN THAT PARTICULAR BALLOT?
CAN CLUB MONITOR MULTIPLE MEMBERSHIPS / PAID THROUGH SAME CARD TC TO IDENTIFY BOTS/TOUTS	

UNLIMITED MEMBERSHIPS	ONLY ALLOW MEMBERSHIPS TO BE PURCHASED BEFORE SEASON STARTS
------------------------------	---

-	OR - WAITING PERIOD AFTER PURCHASE MEMBERSHIP TO STOP AWAY FANS SIGNING UP IN HOPE OF TICKET
-	NOT DEEMED AS VALUE FOR MONEY WITH SUCH LOW SUCCESS RATE / NO GIFT
-	FLAG ACCOUNTS THAT ONLY ENTER ONE BALLOT PER SEASON AS POTENTIAL AWAY FANS ?
-	REVERT BACK TO LIMITED MEMBERSHIPS

<u>AWAY BALLOTS</u>	LIMIT BALLOTS TO GAMES WITH HIGHER ALLOCATION
-	CLARITY REQUIRED - JUNIORS WITH LESS POINTS THAN ADULT AND HOW TO APPLY TOGETHER
-	WILL MEMBERS EVER BE ABLE TO HAVE A BALLOT FOR AWAY GAMES?

<u>SEASON TICKETS</u>	WILL ST'S EVER GO ON SALE AGAIN?
-	SEASON TICKET WAITING LIST

<u>INTERNATIONAL MEMBERS</u>	MORE TIME NEEDED TO PLAN TRAVEL IF SUCCESSFUL IN BALLOT
-	ARE INTERNATIONAL MEMBERS IN A SEPARATE BALLOT TO MEMBERS?
-	TYPE OF MINI ST WHERE 2 GAMES GUARENTEED FOR A INCREASED PRICE

<u>OTHER OPTION TO BALLOT</u>	REVERT BACK TO RANDOM QUEUE PLACE BUT MAKE SALE TIME NOT IN WORKING HOURS
-	OR STAGGER TICKETS OVER SEVERAL SALE TIMES SO MORE PEOPLE CAN ATTEMPT TO PURCHASE
-	LIMIT TO ONE PLACE IN QUEUE PER ACCOUNT / STOP MULTIPLE DEVICES ?

<u>POLL RESULTS TWITTER</u>	3256 VOTES
-	NUFC MEMBERS - HOW WOULD YOU PREFER TO PURCHASE HOME MATCH TICKETS
-	58.2% - REVERT TO STICK MAN
-	24.7% - CURRENT BALLOT
-	4.0% - OTHER
-	13.1% - I AM NOT A MEMBER

<u>POLL RESULTS WHATSAPP</u>	193 VOTES
-	NUFC MEMBERS - HOW WOULD YOU PREFER TO PURCHASE HOME MATCH TICKETS
-	96 VOTES - REVERT TO STICK MAN
-	58 VOTES - CURRENT BALLOT
-	39 VOTES - I AM NOT A MEMBER